

HOW TO ACCESS FEATURES BEHIND THE MEMBERSHIP REQUIRED WALL

The new AATI website includes several features that can only be accessed by those with active memberships. Below, you will find the necessary steps to take to login to the site and access those pages.

Currently, the following pages are protected and require you to login to the site first. Please be sure to follow the instructions in the order given below **before** trying to access any of the pages found here.

1. Conference Registration & Payment
2. Election pages
3. Purchase of *Italica* hard copy
4. Access to *Italica* digital copies (through UIP press)
5. Purchase of SOI materials

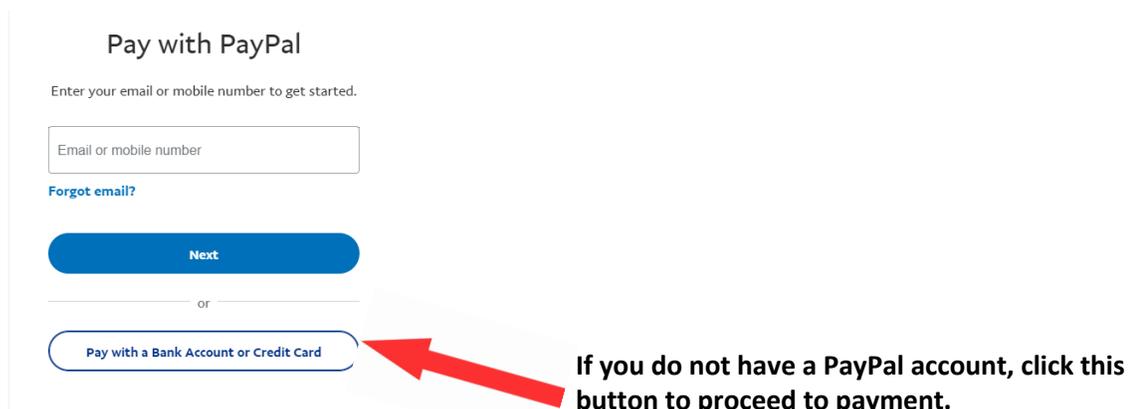
PLEASE REVIEW THE INSTRUCTIONS AND TROUBLESHOOTING SECTIONS BELOW, BEFORE PROCEEDING.

INSTRUCTIONS for accessing Members-only content to avoid common errors:

1. **Before** logging on to our website, close your browser and re-open it.
2. Paste this URL in the address bar: <https://aati-online.org/>
3. Login to the site using your membership username and password
4. Once logged in, you will land on your profile page (**this is a good time to check to make sure your information is correct and up to date.**)
5. Navigate to the protected page.

INSTRUCTIONS for Conference Registration

1. As stated above, log into your account on the AATI website (<https://aati-online.org/>)
2. Go to: <https://aati-online.org/product/aati-annual-conference-2026-members-only/>
3. Select the registration type based on your category.
4. Descriptions for each category are provided.
5. Then “Add to Cart” and proceed to check out.
6. Check out is processed through PayPal. You **do not need** a PayPal account to purchase registration or any other items through PayPal. You will only need a credit card (Visa, Mastercard, or American Express) or a bank account to complete the purchase. If you have a **different credit card** please write the following address with the exact item you are intending on purchasing: info@aati-online.org



The screenshot shows the 'Pay with PayPal' interface. At the top, it says 'Pay with PayPal' and 'Enter your email or mobile number to get started.' Below this is a text input field labeled 'Email or mobile number'. Underneath the field is a link that says 'Forgot email?'. There are two buttons: a blue 'Next' button and a white button with a blue border labeled 'Pay with a Bank Account or Credit Card'. A red arrow points from the right side of the image to the 'Pay with a Bank Account or Credit Card' button. To the right of the arrow, there is text that reads: 'If you do not have a PayPal account, click this button to proceed to payment.'

TROUBLESHOOTING

1. Unable to access the protected content behind the Membership Required page even though you are logged in.

1. Logout completely from the AATI website.
2. Close your browser.
3. Re-open browser.
4. Go to <https://aati-online.org/>
5. Login in again **without** navigating anywhere else.
6. Once you are logged in, proceed to the protected content page.

2. I did the above and I still cannot access the protected content page.

If you completed the steps above, it is likely that you will need to **clear your browser history** completely and then complete steps 1-6 again in the previous question. You can find instructions to clear your browser by clicking on the links below.

[Google Chrome](#)

[Mozilla](#)

[Duck Duck Go](#)

[Microsoft Edge](#)

3. I am logged in and navigated to the registration page for the AATI Annual Conference but am still receiving a message saying “Membership Required.”

1. You **may** need to renew your membership.
 - a. You can do so here: <https://aati-online.org/membership-options/>
2. If you are certain that your membership is active and you receive the error message above, please proceed to number 4 below.

4. I cannot login to the website, but I know my membership is active and current.

This generally happens for one of two reasons:

1. You have more than one email address registered with the AATI and you are using the one that is NOT connected to your login credentials.
 - a. In this case, please try an alternate email address that may have been used previously. If this does not work, please email info@aati-online.org to confirm your login information.
2. Your account was not updated when we moved to the new website, so while your membership is current, your access to the website is not.
 - a. Please email info@aati-online.org to confirm your login information.

5. I cannot remember my username or password to login to the site.

1. You may use the “forgot password” button under the Login box.
2. If the above does not work, please send an email to info@aati-online.org, with the subject line: Lost Credentials.

6. All other issues (website, membership, SOI, National Italian Exam, donations, etc):

Please navigate to <https://aati-online.org/contact/> and fill out the form found there. Please be sure to choose the best option from the dropdown box so we can direct your inquiry to the correct person.